

## Elegant Collection

### FLOOR WARRANTY

JP Floor warrants the Elegant Collection floor products to be free from manufacturing defects for a specified length of time from the date of purchase as set forth below.

#### **Replacement/Repairs**

JP Floor reserves the right to repair any floor and/or to use its own source to obtain an installer for replacement flooring. If JP Floor repairs or replaces a floor because of a warranty claim, it is the customer's responsibility to be clear, at their own expense, any items placed over the affected areas after the original installation. If JP Floor repairs a floor, this warranty shall remain in effect with respect to such floor.

#### **Coverage**

This warranty covers manufacturing defects, delaminating, loss of original pattern and color due to fading or wear, when the flooring is subject to normal residential use, provided the flooring covered by this warranty is installed and maintained according to the instructions included in the sold package.

#### **Limited Waterproof Warranty**

JP Floor warrants that for the stated warranty period from the date of original purchase, your JP Floor product will not swell, cup, or crack due to:

- ☑ **Normal cleaning practices**
- ☑ **Moisture due to everyday household spills**
- ☑ **Moisture from subfloor when exposed to such conditions.**

All sources of subfloor moisture should be remedied prior to installation. This warranty covers topical moisture as long as the water does not flow over the edge of the surface (edge of the room, cut boards, etc.) While moisture will not affect the product's integrity, it is possible that, when excessive moisture accumulates in buildings, subfloors, or on building materials, mold (and/or) mildew growth can occur (particularly if the moisture problem remains undiscovered or unaddressed)

#### **Terms for Warranty**

**Within One Year**— If a defect covered by this warranty is found and reported to the merchant from which the floor was purchased in writing within one year of purchase, JP Floor will supply new flooring material of similar color, pattern, and quality to replace the defective area. JP Floor will also pay reasonable labor costs if professional installation was paid for when the floor was originally installed. For reference purposes only if printed or downloaded.

**Within Two Years** — If a defect covered by this warranty is found and reported to the merchant from which the floor was purchased in writing after one year but within two years of purchase, JP Floor will supply new flooring material of similar color, pattern, and quality to replace the defective area. JP Floor will also pay fifty percent of reasonable labor costs if professional installation was paid for when the floor was originally installed.

**After Two Years** — If a defect covered by this warranty is found and reported to the merchant from which the floor was purchased in writing after two years but within the warranty period specified below, as applicable, JP Floor will supply new flooring material of similar color, pattern, and quality to replace the defective area. JP Floor will not pay labor costs.

**Exclusions**

The following are not covered by this warranty:

☒ Darker, solid colors naturally show more scratches and dirt and require more maintenance. We cannot warrant the product against such claims.

☒ We will not accept shading claims for an overall white floor with touching white planks or tiles. Damage caused by fire, flood, moisture intrusion caused by emissions from subfloor, intentional abuse, damage caused by vacuum cleaner beater bar, indentations or damage caused by improper rolling loads, chairs or other furniture not using proper floor protectors or caster wheels, and cutting from sharp objects, asphalt staining and staining from rubber mats, surface scratches, changes in color or sheen appearance when exposed to a natural light source, exterior application or loss due to inconvenience, loss of time, incidental expenses or consequential damages. Minor shading, color or texture differences between samples and delivered product Installations where the floor is not acclimated installed and/or maintained as per the requirements set forth in the appropriate installation instructions for JP Floor.

☒ Damage to floor caused by flooring that is installed using the glue down method that subsequently is heated to temperature above 140° F (60° C) or is exposed to temperatures below 32° F (0° C). Flooring exposed to these conditions must be installed using the floating method to maintain warranty coverage.

**Warranty Owner**

This Warranty applies only to a resident homeowner who is the original purchaser of the JP Floor flooring products, not to any subsequent homeowner. For details, please contact our dealers. This warranty shall not include loss of time, inconvenience, incidental expenses (such as telephone calls, labor and/or materials) incurred in the removal or reinstallation of the affected material, and any other incidental or consequential damages. For reference purposes only if printed or downloaded.

**Implied Warranties**

Please note - The warranty is not transferable. It extends only to the original end-use purchaser. JP Floor does not grant any person or entity the authority to create for it any obligation or liability in connection with this product. JP Floor shall not be liable to the consumer or any other person or entity for any incidental, special, or consequential damages, arising out of breach of this limited warranty or any implied limited warranty (excluding merchantability). All implied warranties, including an implied warranty of merchantability or fitness for a particular purpose, are hereby limited to the duration of this limited warranty. Some states do not allow the exclusion or limitation of implied warranties or the limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to the purchaser. This warranty gives the purchaser specific legal rights, such rights may vary from State to State.

**How to File a Claim**

If you think that there is a defect in your flooring that is covered by this JP Floor warranty, you must notify the JP Floor retailer who sold you the flooring. Your retailer will be able to file the claim with JP Floor for you.

**JP FLOOR PRODUCT INFORMATION**

Construction	Rigid Core Flooring
Specification	7''*48''*5.5 mm
Overall Thickness	5.5 mm
Middle Core Thickness	4.5 mm
Pad Thickness	1 mm
Wear Layer Thickness	20 mil
Finish UV	Polyurethane
Installation	Uni Click
Warranty	Limited Life time Warranty/ 10 Year Commercial Warranty

**TEXTURE OPTIONS**      Handscraped/Embossed/Wood Texture/Embossed In Register

PERFORMANCE	EN NORMS	RESULT	ASTM NORMS	RESULT
Dimension Squareness And Straightness	EN427	Squareness:0.14mm Straightness:0.24mm		
Dimensional Stability And Curing	EN434:1994	Stability:Pass 0.15% Curing:Pass 0.02mm		
Chemical Resistance	EN423	Pass	ASTM F925	Pass
Resistant To Impact			ASTM F1265:2003A	Pass
Color Fastness To Artificial Light	EN 20105:B02 method A	Pass/≥Grade 5	ASTM F1515	Pass
Residual Indentation After Static Loading	EN433	Pass,0.06mm	ASTM F970	Pass
Slip Resistance	EN13893	Class DS		
Behavlour To Fire	EN13501-1: 2007+A1:2009	B11-S1	ASTM E648-10	Pass/Class 1
Smoke Density	ENISO 9239-1	CHF≥8.0KW/m <sup>2</sup>	ASTM E662	Pass/≤750% * min
Wear Resistance	EN660-2:1999 EN649:2011	Group T		
Static Coemcient Of Firction Of Polsh Coated Flooring Surfaces			ASTM D2047-11	Dry:0.38
				Wet:0.8
Thermal Resistance	EN12664		ASTM C518-15	0.059(m <sup>2</sup> *K)w

**CERTIFICATIONS**

Certification	Floorscore Certificate	CE Certificate	Quality Management	SGS Certificate
Details				