



## **CROSSVILLE INCORPORATED/USA Limited Product Warranty**

### **Crossville Porcelain Tile Panels**

### **3+ Wall and 5.6 Floor/Wall**

This warranty document also serves as a Certificate of Compliance.

Crossville Incorporated guarantees that its 3+ Wall and 5.6 Floor/Wall products will meet or exceed the performance specifications outlined in ANSI 137.3 - 2017.

#### **Residential Lifetime Quality Warranty**

Should any 3+ Wall and 5.6 Floor/Wall product installed in a residential setting fail due to a manufacturing defect, Crossville Inc. replace the defective product pieces as it deems fit (installation not included). This Crossville Inc.'s Limited Lifetime Warranty covers your purchase of Crossville Inc. porcelain tile panel 3+ Wall and 5.6 Floor/Wall products for as long as you own your home. This warranty is non-transferable.

#### **Commercial Warranty**

In the event of latent defects caused by improper manufacture, the company will replace any defective units FOB plant (installation not included), provided the company is notified within one year of installation or within 18 months of shipment of product, whichever occurs first.

Regarding both Residential and Commercial Limited Warranty's, specific installation details, structural design and environmental conditions are beyond the control of the company. Crossville Inc. cannot accept responsibility for the performance of its products where improper installation, design or environmental conditions exist.

#### **DISCLAIMER**

3+ Wall and 5.6 Floor/Wall, by the nature of the product, is a material that is subject to variation in veining and/or color as well as technical specifications. This is due to the variability of the natural raw ingredients and the production process itself. Any misuse of the product by the customer including physical or chemical abuse, or negligence is not covered under warranty. Installation defects or deficiencies are not covered by this warranty. Any defect visual or otherwise that is apparent prior to installation is not covered by this warranty. Samples and merchandising are for general reference only.

In no event shall Crossville Inc.'s liability on any claim made by anyone exceed the purchase price paid for the product by said customer in respect to the Crossville Inc. materials on which damages are being claimed.

You can find more information about our many tile products, along with other Product Performance Data and installation specifications at [www.crossvilleinc.com](http://www.crossvilleinc.com) or call (931)-484-2110

Technical Services  
Crossville Incorporated  
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