

CLEANING & MAINTENANCE

Routine Cleaning & Maintenance

For everyday cleaning of the Crossville Porcelain Countertop use hot water and neutral detergents if required, with a soft cloth. Follow the instructions given on the detergent package.

Rinse with plenty of water and dry the surface with a soft cloth.

Do not use products containing wax.

Stains not promptly removed may leave visible traces on the surface.

To remove stains or particularly resistant residues from the surface, clean first with hot water and neutral detergent.

If this is not sufficient, use increasingly aggressive cleaning techniques and specific products, depending on the stain, including:

- Non-abrasive neutral pH detergents
- Slightly abrasive detergents
- Acid or alkali detergents
- Solvent-based detergents

It is important to comply with the information given in the cleaner's technical data sheet and product label.

Cleaning & Maintenance of the Polished Finish

Due to the production process, polished surfaces are more sensitive to stains, chemicals, and scratching than the unpolished finish, but are comparable to other polished countertop materials. For this reason, it is advisable to follow the cleaning methods described in the following paragraphs to maintain the original appearance of the surface.

Stains not promptly removed may leave visible traces on the surface.

For everyday cleaning of the polished finish use hot water and neutral detergents if required, with a soft cloth. Follow the instructions given on the detergent package. Do not use products containing wax.

Rinse with plenty of water and dry the surface with a soft cloth. Do not drag objects such as crockery, pans, knives or appliances directly on the countertop. Use cutting boards, pan stands/trivets, placemats and coasters.

Clean liquid spills such as coffee, tea, red wine, etc. quickly off the surface with an absorbent cloth. Stains not promptly removed may leave visible traces on the surface.

Do not use abrasive sponges or detergents containing abrasives.

The use of bleach or any high alkali (above 11) detergents should be used with caution and tried in an inconspicuous test area first. If used, start with diluted strengths and only use for removing stubborn stains. Dampen a soft cloth with the solution and rub the surface for a few seconds. Most stains will disappear 2/3 minutes after application. If the stain persists place the solution directly on the surface. Leave the solution in place for a duration normally not exceeding 10 minutes. Then rinse carefully with plenty of water and dry the surface. If necessary, repeat the cleaning procedure. Acidic products such as limescale remover may be used, always try a test area first.

***When choosing a cleaning product for polished black slabs, more consideration is necessary. Refer to the cleaning reference chart for recommended products.**

Cleaning Reference Chart

	STAIN	FILA	AQUA MIX	MIRACLE SEALANTS	COMMON
Food Groups	Mustard Ketchup Mayonnaise Tea Bags Ice Cream Beer / Wine Orange Juice Grape Juice Coffee Coke Soy Sauce	Fila PS87 or Fila SR95	Concentrated Stone & Tile Cleaner or Grout Deep Clean	Porcelain and Ceramic Tile Cleaner or Tile & Stone Cleaner or Liquid Poultice	Mr. Clean® Neutral Floor Cleaner® 409® Spic and Span® Fantastic® Comet® Windex® Lysol® Soft Scrub® Mr. Clean Magic Eraser® Bleach
Oil & Grease	Vegetable Mineral Petroleum Wax Sealer Meat Grease Linseed Oil Lipstick Rubber Shoe Polish Paint (Oil Based)	Fila PS87 or Fila No Spot - Fila No Paint Star Fila PS87 or Fila No Paint Star	Heavy-Duty Tile & Grout Cleaner	Porcelain and Ceramic Tile Cleaner or Tile & Stone Cleaner or Liquid Poultice	Mr. Clean® Neutral Floor Cleaner® 409® Spic and Span® Fantastic® Comet® Windex® Lysol® Soft Scrub® Mr. Clean Magic Eraser®
Markers / Graffiti	Felt Tip Ink Water Marker Permanent Flourescent Pencil Crayon	Fila PS87 or Fila SR95 - FilaPS87		Porcelain and Ceramic Tile Cleaner or Tile Restor	Comet® Soft Scrub® Mr. Clean® Neutral Floor Cleaner® ZUD Mr. Clean Magic Eraser® ®
Water-Based Agents	Water Based Paint or Stain	Fila PS87 or Deterdek		Porcelain and Ceramic Tile Cleaner or Tile & Stone Cleaner	Mr. Clean® Neutral Floor Cleaner® Comet® Mr. Clean Magic Eraser®