

CROSSVILLE INCORPORATED/USA Limited Product Warranty

Crossville Porcelain Countertops

Crossville Incorporated guarantees that its Crossville Porcelain Countertop products will meet or exceed the performance specifications outlined in the Technical Specifications section of Crossville's Fabrication Guide (LIT-CPCFG-18).

Residential Lifetime Quality Warranty

Should any Crossville Porcelain Countertop products installed in a residential setting fail due to a manufacturing defect, Crossville Inc. will replace the defective product pieces (installation not included). This Crossville Inc.'s Limited Lifetime Warranty covers your purchase of Crossville Porcelain Countertop products for as long as you own your home. This warranty is non-transferable.

Commercial Warranty

In the event of latent defects caused by improper manufacture, the company will replace any defective units FOB Crossville Inc. (installation not included), provided the company is notified within one year of installation or within 18 months of shipment of product, whichever occurs first.

DISCLAIMER

The materials from which Crossville Porcelain Countertops are manufactured are, by their nature, subject to variation in veining and/or color, as well as technical specifications. This is due to the variability of the natural raw ingredients and the production process itself. Such variations do not render the product defective for purposes of this warranty.

The warranties provided in this document do not apply to damage or defects caused by installation, structural design and/or environmental conditions that are beyond the control of the company. Crossville Inc. cannot accept responsibility for the performance of its products where improper installation, design or environmental conditions exist. Any defect, visual or otherwise, that is apparent prior to installation/fabrication is not covered by this warranty. Samples and merchandising are for general reference only.

Additionally, any misuse of the product by the customer including physical or chemical abuse, or negligence is not covered under warranty. Excluded from this warranty is guarantee of the polished finish for damage resulting from exposure to cold liquids (EN 12720), harsh cleaning materials (PTP53), and scratches (EN 101). Neither unpolished (UP) nor polished (PO) finishes are warranted from damage caused by ink (EN 12720).

In no event shall Crossville Inc.'s liability on any claim made by anyone exceed the purchase price paid for the product by said customer in respect to the Crossville Inc. materials on which damages are being claimed.

You can find more information about our many products, along with other Product Performance Data and installation specifications at www.crossvilleinc.com or call (931) 484-2110