

# CARE/CLEANING

## Vacuuming

Quality care is an important factor in the preservation of your investment.

In most cases, a suction only canister vacuum is best to prevent excess pilling or fuzzing for tufted rugs. If this type is not available, set vacuum so that the brush is farthest away from the surface of the rug.

- The vacuum cleaner dust bag should be changed when it is half full.

- Remove spills immediately
- Do not apply stain repellent treatments that contain silicone because they tend to accelerate rug soiling.
- Filters in your heating and air conditioning systems should be changed regularly.
- We recommend not using beater bars on any of our texture rugs or viscose heavy rugs

## Cleaning

One of the most crucial areas of rug maintenance is the removal of spots and spills.

Acting quickly when anything is spilled or dropped, and always having the necessary cleaning materials on hand are of the utmost importance.

## Steps for Spot Removal

The instructions are applicable to all Chandra rugs including: wool, polypropylene, nylon and blends.

- Immediately blot (do not rub) spills with paper towels or with a clean absorbent cloth. Scoop up solids.
- Pretest spot-removal in an inconspicuous area.
- Apply the cleaning agent listed on the spot removal chart (listed below) to an absorbent towel and begin to blot up the spill with a blotting motion. Flip cloth to prevent reapplying soil.
- Do not over saturate with water.
- Work inward from the edge of the spot to prevent excess spreading.

- Wait a few minutes for the cleaning agent to work on the spot. Follow recommended directions.
- Once the cleaning agent has removed the spot, blot excessive moisture by applying pressure with paper towels or a dry absorbent cloth.
- Rinse with clear water on a clean cloth.
- Remove excess moisture by applying pressure with paper towels.

## Stain Treatment Chart

For each stain listed to the right, apply the corresponding step (below) in the order listed.

1. Add cold water and blot
2. Detergent solution or WoolClean Dry Remover™ #1
3. Methylated mineral spirits, turpentine, or WoolClean Dry Spot Remover™ #2
4. Chill with aerosol freezing agent or ice cubes in a plastic bag; follow by picking or scraping off gum
5. Warm water
6. Clean nail polish remover (preferably acetone)
7. Isopropyl alcohol
8. Rust Remover
9. Absorbent powder (i.e. salt, talc or Absorb-it™)
10. Absorbent cleaner (WoolClean Spot Dry Remover™, Host®, Capture® or Dri-Matic®)

SPOT	STEP 1	STEP 2	STEP 3
Alcoholic Beverages	1	2	-
Blood	1	2	-
Butter	3	2	-
Candle Wax	6	4	-
Chewing Gum	4	3	-
Coffee	1	2	3
Colas & Soft Drinks	1	2	-
Cream	2	3	-
Floor Wax	3	2	-
Gravy & Sauces	5	2	3
Ink (Fountain Pen)	1	2	-
Ink (Ball Point)	4	7	2
Lipstick	3	2	-
Milk	5	3	2
Nail Polish	6	3	-
Oil & Grease	3	2	-
Paint (Latex)	1	2	3
Paint (Oil)	9	3	2
Rust	3	2	8
Salad Dressing	2	3	-
Shoe Polish	3	2	-
Tar	3	-	-
Urine (fresh)	1	2	-
Urine (old)	1	2	10
Vomit	2	-	-
Wine	9	1	2