

LIMITED 25-YEAR RESIDENTIAL WARRANTY

Wear, Staining and Fading:

DDCC warrants to the original purchaser that the surface wear layer of its laminate flooring will not wear through, stain or fade from sunlight or artificial light throughout the life of the product when used under normal residential traffic conditions

If the product wears through, stains or fades, DDCC will reimburse for the repair or replacement, at its option, the affected material.

This warranty includes repair or replacement of material and reasonable labor charges in accordance to the following schedule (Note: Labor allowances are only applicable for professionally installed products):

Years 1-2: Material and labor Years 3-5: Material only

Years 6-10: 50% Material only

Years 11-20: 25% Material only

Years 21-25: 10% Material only

Warranty Exclusions:

Only DDCC Laminate sold as first quality from DDCC covered in these warranties.

The owner/installer must inspect the color, finish and quality of the flooring prior to installation. DDCC is not responsible for labor costs incurred for flooring installed with visible defects. This warranty does not cover damage caused by improper installation, negligence, water erosion, abrasion, extreme heat or temperature, cleaning care or maintenance contrary to the recommendations of DDCC, including, but not limited to, exterior applications, unstable/improper subfloors, areas exposed to excessive topical and ground moisture. "Wear through is defined as total loss of pattern in a minimum of a 2-square-inch area, subject to the exclusions listed below. Loss of gloss is not considered wear through. No unauthorized person, fabricator, installer, agent or employee of DDCC is entitled to assume any liability on behalf of DDCC relating to the sale of this product or has the authority to increase or alter the obligations or limitations of this warranty.

For Warranty Service:

To make a claim, you may:

1. Contact your DDCC dealer no later than 30 days after the discovery of the defect. Your dealer will arrange for proper inspection and coordinate resolution of your claim.

OR

2. Contract a certified independent inspector. The inspector will submit a copy of the inspection report directly to DDCC for consideration. Note that while independent inspections are credible and usually reliable, the final decision rests solely with DDCC.